

At Home

With The Maids® 

The Maids Home Services Customer Newsletter

Spring

Great Housecleaning Escape: Enter The Maids® Online Sweepstakes for Free Cleaning & More

Spring cleaning will never make a list of anyone's favorite things. It's tedious, back-breaking and unkind to your manicure. The Maids Home Services eases the pain with the fourth annual *Nobody* Outcleans The Maids Instant Win Sweepstakes. Put your feet up, turn on your computer, and enter for a chance to win prizes ranging from free housecleaning to vacation packages, designer glass tableware and more.



The sweepstakes runs from March 1 through May 31, 2008, exclusively at www.maids.com. Daily instant-win prizes include one-time spring clean gift certificates from The Maids Home Services, magazine subscriptions, gift baskets, \$25 gift certificates for distinctive enameled fused glass from Peggy Karr Glass and \$20 online gift cards from Omaha Steaks.



With each game play, contestants are also eligible to win one of the sweepstakes prizes including a gift certificate for a year's worth of cleaning service from The Maids Home Services, a vacation package to one of the over 40 Southwest Airlines Vacations destinations, or a Peggy Karr Glass gift package valued at \$2,500.



What are you waiting for? To play, go to www.maids.com to complete and submit the registration form. Players will automatically receive one entry into the Sweepstakes and advance to play the Instant Win Game.



In the Instant Win Game, players will choose from four rooms – kitchen, bathroom, bedroom or living room. Once inside a room, players will see different items highlighted. After clicking on a highlighted item, a team member of The Maids appears to share information about The Maids' cleaning process. After the fourth item has been clicked, players will be notified if they are a potential instant winner. Players can come back every day to play! Sweepstakes winners are randomly selected at the end of the promotional period.

Be sure to tell your friends and family how they could also win free housecleaning and more by participating in the *Nobody* Outcleans The Maids Instant Win Sweepstakes.

The Maids Cleaning Teams

Our many years of providing consistent, quality cleans to satisfied customers has revealed that a team of four is the best way to ensure deep cleans and quality service for you and your home. We are proud of the men and women who make up our professional cleaning teams across the United States and Canada. Together, our team members thoroughly clean your home, while still providing you with the special personal touches you would expect from someone you know and trust.

Each of our team members has a special job, or function, to perform each time he or she visits your home: bathroom cleaning, kitchen cleaning, dusting or vacuuming. All team members are fully trained in the use of our products and equipment to ensure that you receive only the highest quality clean possible.

The Maids Home Services has gone to every extreme to ensure that you can trust our cleaning teams. All employees are screened prior to hiring. Every team is supervised by a team leader who not only works to keep employees on task but who double-checks all work for quality assurance. With so much attention given to our hiring and supervisory practices, it is no wonder that most of our customers trust us with the keys to their homes and 96 percent of customers would recommend The Maids to their friends and family.

NO PURCHASE NECESSARY. IT WILL NOT INCREASE YOUR CHANCES OF WINNING. LEGAL RESIDENTS OF THE 50 UNITED STATES (D.C.) AND CANADA 18 YEARS AND OLDER. VOID IN MB, NB, NL, PE, QC, SK AND WHERE PROHIBITED. Promotion starts 3/1/08 and ends 5/31/08. For Official Rules, prize descriptions and odds disclosure, visit www.maids.com. If you would like your name removed from Sponsor's mailing list call 1-800-THE-MAIDS and your name will be removed within 60 days of the request. Sponsor: The Maids International, Inc., 4820 Dodge Street, Omaha, NE 68132, U.S.A.

Keep Springtime Sniffles at Bay

If you suffer from springtime allergies or asthma, your cleaning team at The Maids Home Services has the following tips to help you keep your warm weather sniffing to a minimum.

- Thoroughly clean places where molds flourish, like drain pans under your refrigerator, old flowerpots and shower curtains.
- Encase your mattresses and pillows in allergy-proof covers to keep dust and dust mites away.
- Clean and service air conditioning units to remove pollen and other allergens trapped within.
- Always wash bedding every one to two weeks in hot water (at least 130° F) to kill dust mites.
- Restrict your pets' movement to as few rooms as possible. Frequently damp-wipe any feeding areas and launder their bedding often.

And the number one way to keep allergy and asthma symptoms away ... regular dusting and cleaning! As you know, The Maids Home Services' Healthy Touch® deep cleaning system was created to lower the incidence of allergy and asthma flare-ups. To schedule an extra deep "Spring Clean" or a special project, give us a call today!



Helpful Reminders...

- **Cancellations:** Please call our office at least 48 hours in advance for cancellations. We reserve the right to charge a \$50 fee for any cancellation after the 48 hour time limit.
- **Don't forget to leave the key!** If we do not have a copy of your key here at the office, don't forget to allow our team members access to your home on your scheduled cleaning day or you will be charged a \$50 lockout fee. Please call our office if you would like to give us a key to your home.
- **Payment:** If paying by personal check, please remember to leave payment on the kitchen table on the day of your cleaning. Our returned check fee is \$25. If you would rather pay using a credit card, our customer service manager can arrange it for you.

Meet our Team

We wanted to take this opportunity to introduce the members of our team. Everyone on our staff has been professionally trained to meet your needs. Should you have any questions or comments, please feel free to contact our office staff. Thank you and we appreciate your business!

General Manager

Robert McCrary

Quality Assurance

Leyser Perez

Melissa Elvira

Sales Manager

Amy White

Supervisors

Ana Alvarado

Esmeralda Aguirre

Concepcion Mejia de Perez

Ingrid Floyd

Yesenia Medina

Isabel Cisneros

Maria Martinez

Tania Sejas

Reyna Sandino

Maria de la Paz Hernandez

Sonia Moya

Cristina Alvarado

Sila Maranon

Yanira Nolasco

Consuelo Villalta

Irma Martinez

Blanca Alfaro

Roxana Blanco

Lina Montiel

Gift Certificates are available.

Mother's Day is on

May 11, 2008

703-691-7999